

Why TeleCompCare®?

The **Results** Speak for Themselves!

In 2017, AF Group introduced TeleCompCare(TCC) - a nurse triage/telemedicine program that offers an innovative solution for injured workers to get immediate, appropriate care when a workplace injury occurs.

The Process is Simple.

- The injured worker calls the TCC 800-number(without having to leave work)
- A nurse does a telephonic assessment of the injury and recommends the appropriate level of care
- First notice of loss is created which starts the claim process

Case Study (Large Midwest Social Services Organization)

TCC Claims Shift Impact

- 9% reduction in lost time claims
- 9% reduction in medical only claims
- 17% increase in incident only claims (self-care triage)

TCC Litigation Impact

- 4% reduction in attorney involvement

TCC Claims Outcomes

- 3% reduction in settlements

TCC triage impact on Lag Time Reporting

- Claims reported in 2 days from DOI with TCC v. 22 days without TCC

TCC Average Incurred Loss impact

- 38% reduction in indemnity paid
- 20% reduction in medical paid

Data from above is from our internal database.



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